

ANNUAL GENERAL MEETING OF SHAREHOLDERS 2024

Rules of Operation of the Shareholders' Electronic Forum



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1. Object and purpose

The Shareholders' Electronic Forum is a space enabled on the Company's corporate website (www.unicajabanco.com), under the section Annual General Meeting of Shareholders 2024, through the link enabled in the platform for participation through electronic means, whose purpose is to facilitate communication between individual shareholders and voluntary associations of shareholders duly registered in the Register enabled for this purpose by the Comisión Nacional del Mercado de Valores (CNMV), on the occasion of General Meetings of Shareholders; all in accordance with the provisions of Article 539.2 of the Restated Text of the Spanish Corporate Enterprises Act (Ley de Sociedades de Capital) and Article 8.3 of the Regulations of the General Meeting of Shareholders of Unicaja Banco ("Unicaja" or the "Company").

Shareholders who have registered in the platform for participation through electronic means, as indicated below, may submit for publication on the Shareholders' Electronic Forum (the "Forum") communications related to:

- a. Well-founded proposed resolutions on matters already included or which must be included on the Agenda of the Meeting in accordance with article 519.3 of the Restated Text of the Corporate Enterprises Act and the Company's internal regulations.
- b. Requests for support to such proposed resolutions.
- c. Initiatives to achieve a sufficient percentage to exercise a minority right established by Law.
- d. Offers or requests for voluntary proxy.

The Forum will only be open during the period between the day of publication of the call to the General Meeting, pursuant to article 516 of the Restated Text of the Corporate Enterprises Act, and the holding of the General Meeting.

The Forum does not represent a mechanism for online electronic conversation between shareholders, nor a place for virtual debate. Nor does the Forum constitute a communication channel between the Company and its shareholders.

The Forum is intended as a channel of communication between shareholders on the occasion of the call to meeting and until the General Meeting is held, and as such, any postings made or published in it are not to be construed as notice to Unicaja for the purposes of the exercise of any rights to which Forum users may be entitled, whether individually or collectively. For the exercise of those rights, the Company must be directly notified in the manner required by Law, the Bylaws, and the internal Regulations.

The Company reserves the right to modify at any time and without previous notice the presentation, configuration, operation and content of the forum, as well as the conditions for access and use of the forum and the present rules.

2. Registration

In order to obtain access to the Forum, shareholders and duly constituted voluntary associations of shareholders must register previously as Registered Users on the platform for participation through electronic means available on the Company's corporate website (www.unicajabanco.com), under the section Annual General Meeting of Shareholders 2024, providing proof of their identity and status as shareholder by submitting the duly completed Registration Form (Formulario de Alta).

The identification in the registration process of individual shareholders is done through an electronic National Identity Document (DNIE) or a recognized or advanced electronic signature, based on a recognized and valid electronic certificate.

In the case of shareholders who are legal persons or voluntary associations of shareholders, these must also include in the Registration Form personal data of the natural person who, representing them, will access the Forum and, in the case of voluntary associations of shareholders, registry information from the CNMV must also be provided.

Registration as a user and access and/or use, involves full and unreserved acceptance of the terms and conditions included in these Rules of Operation.

Upon registration, the user must expressly consent that the user's contact information will be made available to other shareholders or voluntary associations of shareholders participating in the Forum.

Shareholders may contact the Forum admin, through the Shareholder and Bondholder Service Office, on the phone number (+34) 952138165 or by sending an email to buzondeaccionistas@unicaja.es.

3. Posting communications on the Electronic Forum

Shareholders registered as users may submit communications through the Forum and, once published, these will be available for access by any other registered user. These communications addressed to other shareholders must be related to any of the matters mentioned in section 1 and will be published as long as they are not contrary to Law or these Rules of Operation.

All Forum publications shall include the identification (name and surname, in the case of natural persons, and corporate name and identification of its representative, in the case of legal persons, as well as, in both cases, the number of shares held) of the requesting shareholder, as well as the date and time of insertion. Likewise, the contact details

indicated by the shareholder in the form shall be included, for the purpose of facilitating communication with other interested shareholders.

The publication of communications on the Forum will, at all times, be conditional upon maintenance of status as a Unicaja shareholder or duly constituted voluntary association of Unicaja shareholders registered with the CNMV. The Company may, at any time, require proof of the aforesaid status. Additionally, any registered user of the Forum must notify the Company of any loss of status as shareholder as soon as possible.

Unicaja will have the status of Forum admin under the conditions and with the powers that are foreseen in the present Rules, reserving the power to interpret in case of doubt or discrepancy in the use of the same.

Should all requirements be met, communications received by the Forum before 15:00 on business days (Fridays before 12:00 noon) will be published on the day of their reception; those received afterward will be published on the following business day.

Once the General Meeting has been held, Unicaja reserves the right to delete from the Forum all communications relating to the said General Meeting.

4. Scope and content of the Forum

Unicaja has the right, but not the duty, to control the content of communications published on the Forum, which remain the sole responsibility of the users who submit them, and Unicaja shall in no case be liable for the accuracy, authenticity, validity or lawfulness of said communications.

Content of communications

Any use of the Forum by Registered Users must be in full compliance with the legal provisions in force, with the present Rules and with respect for the requirements of good faith. Consequently, it is expressly forbidden:

- To infringe the legitimate rights, goods and interests of Unicaja, of other Registered Users and third parties, such as intellectual and industrial property rights, rights of religious freedom, the right to honor, fame and privacy, personal data protection and any other protected legal goods, rights or interests protected by the law.
- To introduce personal information or data of third parties without the informed consent of the holder or fraudulently assuming their identity.
- To incorporate discriminatory, racist, sexist, violent, xenophobic expressions or contents or any that are in any manner upsetting or offensive.
- To incorporate any kind of inappropriate material or material that is contrary to the requirements of good faith.
- To provide information of any kind aimed at the commission of criminal, civil or administrative offences.

- To carry out any action (or provide information to third parties) that make it possible to avoid the technical constraints linked to the different support media or programs of the Forum intended to avoid unauthorised use.
- To include contents or material without due authorisation from the holders of the intellectual or industrial property rights.
- To damage, disable, overload or impair the functioning of the Forum or of Unicaja's computer equipment, or those of other Registered Users or third parties, as well as documents, files and any content stored on the computer systems (hacking), preventing the normal use and enjoyment of the Forum by Registered Users.

Posting of any kind of publicity or advertising by Registered Users is strictly forbidden.

Any Registered User that becomes aware of any content on the Forum or facilitated over it that contravenes legal regulations, the Rules established or the requirements of good faith, may inform the Administrator via the e-mail buzondeaccionistas@unicaja.es, and this will not imply any kind of liability for Unicaja, even if no measures are taken with respect to such content.

Registered Users undertake to use the Forum diligently, correctly and in accordance with the law, these Rules and the requirements of good faith, in accordance with its purpose as in Section I above.

Unicaja may refuse to publish in the Forum or remove from it at any time those communications that it considers are not in accordance with the law or these Rules of Operation.

5. General conditions

The regulation on intellectual property, prohibited uses, exclusion of responsibilities and right of exclusion contained in the Legal Notice of the website of Unicaja will be applied to the Forum.

6. Personal data protection

Personal data provided by shareholders in order to use the Forum will be collected in a file held by Unicaja Banco, S.A., with registered address in Avenida de Andalucía, 10-12, 29007 Málaga, as responsible for the data processing, whose purpose will be to manage and supervise the Forum's operation, as well as to manage the development of General Meetings of Shareholders of the Company.

Users of the Forum expressly accept, authorize, and consent to the Company's publication of the content of all communications submitted to the Forum in accordance

with these Rules of Operation and that the information contained in the Registration Form may be revealed by the Company to any other Forum user, to the Company's staff in charge of its administration and maintenance or to third party service providers which may access those data on the occasion of the provision of IT services to Unicaja. The Company preselects those providers on the basis of criteria of compliance with data protection, has entered into agreements with all of them in relation to the said topic and controls that the providers meet their obligations stated in the said agreements.

The processing of the personal data is necessary for the mentioned purposes and is based on the relationship as shareholder and in the compliance with legal obligations. The data will be conserved during the development of the said relationship and, then, during the applicable prescription periods of any legal or contractual actions.

The holders of the personal data may send their request of access, rectification, cancellation, suppression, opposition, limitation to the treatment, portability or withdraw the consent previously given, by means of a written communication addressed to Personal Data Protection Officer of Unicaja, Avenida de Andalucía 10-12, 29007 Málaga, or by sending an e-mail to oficina.proteccion.datos@unicaja.es. In any case, they will always have the possibility to contact the Agencia Española de Protección de Datos, the Spanish authority on data protection, www.aepd.es.

In accordance with that established in the General Regulations on Data Protection of 27 April 2016 and in the Organic Law 3/2018 of 5 December, on Personal Data Protection and digital rights guarantee, Unicaja's Privacy Policy is available on: <https://www.unicajabanco.com/es/legales/privacidad>

7. Cost of use

Access to and use of the Forum by registered shareholders is free of charge, without prejudice to the cost of connection through the telecommunications network supplied by the access provider subscribed by each shareholder.

The Company will not be liable for losses that may be caused to a shareholder arising from faults, overloads, failure of communication lines, connection problems, malfunction of email service, or any other event of a similar type beyond the Company's control that may hinder or prevent the shareholder from the use of the Forum.

8. Communication of suggestions

Registered Forum users who have suggestions or proposals for its improvement, who require technical assistance, or who wish to report content not in compliance with these rules may contact the Shareholder and Bondholder Service Office of Unicaja Banco, S.A. via e-mail sent to buzondeaccionistas@unicaja.es.