

TERMS OF USE FOR THE SHAREHOLDERS' ELECTRONIC FORUM

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1. Object and Purpose

The Shareholders' Electronic Forum (the "Forum") is a space on the Company's corporate website (www.unicajabanco.com), whose purpose is to facilitate communication between individual shareholders and voluntary associations of shareholders duly registered in the Register enable for this purpose by the Comisión Nacional del Mercado de Valores ("CNMV"), on the occasion of General Meeting of Shareholders; all in accordance with the provisions of Article 539.2 of the Restated Text of the Spanish Corporate Enterprises Act (*Ley de Sociedades de Capital*) and Article 8.3 of the Regulations of the General Meeting of Shareholders of Unicaja Banco (hereinafter "Unicaja Banco" or the "Company"),

Shareholders may submit for publication in the Forum communications related to:

- a. Well-founded proposed resolutions on matters already included on the Agenda of the Meeting that the shareholder wishes to present according to article 519.3 of the Restated Text of the Corporate Enterprises Act.
- b. Requests for support to such proposed resolutions.
- c. Initiatives to achieve a sufficient percentage to exercise minority rights contemplated by Law.
- d. Proxy offers or solicitations.

The Forum will only be open during the period between the day of publication of the call to the General Meeting and the holding of the General Meeting, pursuant to article 516 of the Restated Text of the Corporate Enterprises Act.

The Forum does not represent a mechanism for online electronic conversation between shareholders, nor a place for virtual debate. Nor does the Forum constitute a communication channel between the Company and its shareholders.

The Forum is intended only as a means of communication between shareholders and as such, any postings made or published in it are not to be construed as notice to Unicaja Banco regarding any rights described therein or any other right to which shareholders may be entitled, either individually or collectively.

The exercise of these rights and powers by shareholders must be communicated directly to the Company and in the manner required by Law, the Bylaws, and internal Regulations of the Company in order to be given effect.

The company reserves the right to modify at any time and without previous notice the presentation, configuration, operation and content of the forum, as well as the conditions for access and use of the forum and the present rules.

2. Certification

In order to obtain access the Forum, shareholders and duly constituted voluntary associations of shareholders must register previously as registered users. Registration as users and access and/or use entails full and unreserved acceptance of the terms and conditions contained in this Terms of Use.

In order to do so, shareholders must prove their identity and status as Unicaja Banco shareholders by submitting a duly completed Formulario de Alta (“Registration Form”), available on the Company website (www.unicajabanco.com).

Upon registration, the user must expressly consent that the user’s contact information will be made available to other shareholders/voluntary associations of shareholders participating in the Forum.

In the case of shareholders who are legal persons or voluntary associations of shareholders, these must also include in the Registration Form personal data of the natural person representing them and, in the case of voluntary associations of shareholders, registry information from the CNMV.

3. Publication of Communications on the Forum

Registered shareholders may submit communications through the Forum, addressed to other shareholders and related to matters contained in Section I, and those said communications will be published as long as they are not in violation of Law or these Terms of Use.

The publication of communications on the Forum will at all times be conditional upon maintenance of status as a Unicaja Banco shareholder or a duly constituted voluntary association of shareholders registered with the CNMV. The Company may at any time require proof of the aforesaid status. Additionally, any registered user must notify the Company of any loss of status as shareholder as soon as possible.

Unicaja Banco will have the status of administrator of the Forum in the conditions and with the powers that are foreseen in the present Terms of Use, reserving the power to interpret in case of doubt or discrepancy in the use of the same.

Should all requirements be met, communications received by the Forum before 15:00 on business days (Fridays before 12:00 noon) will be published on the day of their receipt; those received afterward will be published on the following business day.

Once the General Meeting is concluded, Unicaja Banco reserves the right to delete from the Forum all communications relating to the said General Meeting.

4. Scope and Content of the Forum

Unicaja Banco has the right, but not the duty, to control the content of communications published on the Forum, which remain the sole responsibility of the users who submit them, and Unicaja Banco shall in no case be liable for the accuracy, authenticity, validity or lawfulness of said communications.

The Company may implement tools to filter and moderate the content of communications. Additionally, Unicaja Banco may at any time deny the publication on the Forum or delete items which it does not consider in compliance with the Law or these Terms of Use and, among others, those communications which:

- Contain comments contrary to the corporate interests of Unicaja Banco.
- Jeopardize human dignity, are offensive, xenophobic, racist, violent, or in any way are against the applicable rules or which, in general, are inappropriate to the purpose of the Forum or are outside its scope of purpose.
- Contain any kind of advertisement unrelated to Unicaja Banco.
- Enter information or personal details of third parties without the informed consent their holder or commit identity theft.
- Include content or material without the due authorization of the holders of the related intellectual or industrial property.

5. General Conditions

The regulation on intellectual property, prohibited uses, exclusion of responsibilities and right of exclusion contained in the Conditions of Use of the website of Unicaja Banco will be applied to the Forum.

6. Personal Data Protection

Personal data provided by shareholders in order to use the Forum will be collected in a file owned by Unicaja Banco, whose purpose will be to manage and supervise the Forum's operation, as well as to manage general meetings of shareholders and to prepare statistical analyses regarding Company shareholders.

Users of the Forum expressly accept, authorize, and consent to the Company's publication of the content of all communications submitted to the Forum in accordance with these Terms of Use and agree that the information contained in the Registration Form may be revealed by the Company to any other Forum user and that they may be used by personnel tasked with the Forum's administration and maintenance.

Shareholders who access the Forum may exercise their rights of access, rectification, cancellation, opposition, suppression, restriction of processing and data portability in the terms specified in the Regulation EU 2016/679, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data through the following e-mail address: buzondeaccionistas@unicaja.es

7. Cost of Use

Access to and use of the Forum by registered shareholders is free, without prejudice to the cost of Internet connection supplied by the access provider subscribed by each shareholder.

The Company will not be liable for losses that may be caused to a shareholder arising from faults, overloads, failure of communication lines, connection problems, malfunction of email service, or any other event of a similar type beyond the Company's control that may inconvenience or hinder the use of the Forum.

8. Communication of Suggestions

Registered Forum users who have suggestions or proposals for its improvement, who require technical assistance, who wish to complain about content not in compliance with these Terms of Use, or who wish to exercise their rights under rules protecting personal data may contact the Shareholder and Bondholder Service Office of Unicaja Banco, S.A. (buzondeaccionistas@unicaja.es).